

Green Venue Rider

We take the climate crisis seriously. We work hard to save energy, cut carbon emissions, and make positive environmental change in our area and across the music industry.

But we can't do it alone. This rider lets you know how we approach environmental responsibility, what we'll provide for you, and what we ask you to do for us.

Our approach

We've measured our carbon emissions since 2011. We've still got a way to go, but here are some wins you can feel good about benefitting from:

- **Our building:** You'll perform in a building that's being upgraded to run as efficiently as possible. For example, all the house lights in our halls are energy-saving LEDs.
- **Our power:** All our electricity and heat are generated just a few hundred metres away at the award-winning Gateshead District Energy Scheme. This is more efficient than getting power from the national grid, and, using some nifty solar and heat-pump tech, means we're often totally renewable. The scheme will be totally net-zero by 2030.
- **Our food:** Our Café and Brasserie offer loads of plant-based options - 50% of the menu in the brasserie!
- **Our planning:** Environmental responsibility is woven across all our planning: we have an annual Net-Zero action plan and dedicated staff to work on it.
- **Our stages:** We know music can change hearts and minds. We're dedicated to programming work that responds to the climate crisis as part of our socially aware programme.
- **Our e-tickets:** We save roughly 10 miles of paper and 165,000 litres of water per year by using e-tickets.
- **Our audiences:** How audiences decide to travel makes up a huge impact. We're proud to offer free transport on the Metro for two-hours either side of a concert with a Glasshouse ticket. We also give clear information about local public transport and provide bike parking.

Read more about [our journey to be net-zero by 2030](#).

What we provide for you:

As you can see, we work hard to do our bit for the planet – and we want to make it easy for you to do the same.

During your visit, here's what we'll provide as standard:

- **Food & Drink**
 - Our in-house catering menus offer lots of plant-based options. We can recommend great local spots in walking distance too.
 - We prioritise local products wherever we can.
 - To minimise single-use plastic, we have drinking fountains available backstage. The cups we provide at our bars are compostable.

- **Energy:**
 - Heating and lighting in your dressing room will only be turned on for you arriving, not left on all the time.
 - We can provide locally produced electricity for your tour bus, so you don't need to use generators.

- **Waste:**
 - We'll provide recycling bins for you backstage. Please use them!

- **Accommodation**
 - Your accommodation will be in walking distance. If you have accessibility requirements, please let us know and we're happy to arrange transport.

- **Equipment:**
 - A detailed list of our in-house production equipment can be found in the attached document. Please let us know what you want to use. The lighter you travel, the more emissions you'll save on your own journeys.

What we ask of you:

We ask you to work with us so together we can be as environmentally responsible as possible. With that in mind:

- Try not to bring single-use plastics – we can provide reusable crockery, cutlery, cups, and glasses.
- Don't leave unnecessary waste for us to dispose of.
- Prioritise walking and using public transport during your visit.
- Encourage your fans to do the same when they come to our venue.

Any questions or ideas? Please share them with your advancing contact.

